

NEWSLETTER

CUMBERLAND HOUSE SURGERY

Winter 2011

Flu Vaccines

We still have a few flu vaccines left. If you feel you are eligible please enquire at reception.

Extended Opening Hours

In order to accommodate our working patients who can't get time off work, we are opening Monday and Tuesday until 8pm.

Pneumococcal Vaccines

We are offering this vaccine to our patients aged 65 and over. Please make an appointment with our Practice Nurses.

Are you a Carer?

We are currently updating our register of Carers and would be grateful if you could tell our receptionists who will add your name to our register.

Patients with Asthma

Our Practice Nurses will be pleased to see any patients who would like advice about inhaler technique or on taking their asthma-related medication. Please make an appointment at our reception desk.

Professional Forum – Protected Learning Time

All practices in Southport and Formby will be closed for one afternoon each month to enable the doctors and staff to have time for training purposes.

We feel this protected time will be beneficial in enabling the team to keep updated to provide an ever better service for our patients.

If you require medical services whilst we are closed you can telephone the GP On Call Centre on Southport 548866.

Dates affected:

Wednesday 23 November 2011
Wednesday 14 December 2011
Wednesday 25 January 2012
Wednesday 22 February 2012
Wednesday 21 March 2012

Patient Participation Group

We would like to thank all those patients who attended our first Patient Participation Meeting on 27th September 2011. The event was extremely informative and will be instrumental in gaining feedback about the services we provide in order to improve our services.

Surgery Website

As a result of this meeting it has been decided to use our surgery website as a means of updating our patients with current information from the practice. www.cumberlandhousesurgery.co.uk

A patient survey has recently been undertaken and the results of this will be published in the New Year.